

Manager

About Hettich Jewellers Limited and the Role

Located at 1 King Street, Hettich Jewellers first opened its doors more than 100 years ago and is a privately owned family business. Hettich has evolved over the years, but remains committed to the values instilled through the generations. Hettich is currently looking for an experienced and inspirational Manager to join its team.

The ideal candidate will be a jewellery and watch professional with a strong background in retail. They will demonstrate high levels of expertise in fine jewellery and our watch brands and will possess the relevant trade qualifications from bodies such as The National Association of Jewellers, the Gemmological Association and Gemological Institute of America.

Responsibilities include, but are not limited to:

- Ensure the smooth running of the shop from the point of view of personnel and operational efficiency.
- An effective sales person in their own right, they will be motivated to serve our customers at the highest level.
- To deliver a fantastic customer experience and to share that enthusiasm with the team.
- As a team member, they will be expected to be actively involved in all areas of the business.
- Will be expected to support the directors in planning, implementing and delivering business plans, staying focused on the company's profitability and minimising stock loss.

Attributes of the ideal candidate:

- A great leader with a natural flair for leading and developing a high performing team.
- A proven track record in retail management.
- Commercially astute.
- Thrives in a people, sales and customer setting, focused on delivering an excellent customer service.
- An inspirational role model with a passion for the store's products.

Qualifications/Skills:

- Excellent written and verbal communication skills.
- Demonstrate a high level of professional skill supported by the required qualifications.
- Strong operational skills with the ability to multi-task and meet tight deadlines concurrently.
- Strong interpersonal skills with the proven ability to lead staff and respond positively and appropriately to change, ambiguity and adversity.
- Open availability and able to work a flexible schedule including holiday, nights and weekends.
- Entitled to work status is required.

We offer a competitive salary and benefits package.

Please send your CV and a covering letter to our Accounts Manager, Mrs Sheryl Runacres – accounts@hettich.co.uk