

Effective Conversations 101

As people professionals, we know there is a critical link between **people management**, **business performance** and **organisational culture**.

BUT

- Brilliant performers are often promoted into management roles without the communication skills they need
- Accelerated digitalisation post pandemic has created greater demand for work life balance
- Flexible and remote working are well established but test effective communication, resulting in performance management challenges

Managers are at the centre of critical relationships that drive culture, performance and engagement. Equip them with the tools to get the best from their teams.

THE POWER OF A REALLY GOOD CONVERSATION

Topics:

- The power of the conversation to drive positivity, productivity and performance
- Balance the Employee, Employer and Client needs
- Agree Expectations and how to Empower and Enable
- Communication, Communication, Communication

Invite your managers to attend this course ...

- To support them in their management responsibilities
- If there are frustrations that need addressing with calm positivity to ensure the conversation goes well
- If you want to increase productivity and develop the potential of your people
- To create a positive mindset around difficult conversations

Join us for a highly interactive training session

Want to find out more? Email karen@hrnow.je or becky@hrnow.je or call 01534 747559



Option 1:

- Effective Conversations 101 at HR Now
- Maximum 8 attendees @ £250 p/p
- Half-day Wednesday 30th November from 9.00 to 12.30

Option 2:

- Half-day Effective Conversations 101
- Delivered In-House Q4 2022 or Q1 2023
- Maximum 8 attendees @ £1,250

Increase Positivity
Clarify Expectations
Positive Mindset